



The Moat Farm Animal and Therapeutic Centre

Cancellation Policy

We understand that plans can change. However, due to the limited number of spaces available for each session, our cancellation policy applies to all bookings.

Cancellations made more than 48 hours before the booked session:

A full refund will be provided.

Cancellations made within 48 hours of the booked session:

Unfortunately, we are unable to offer a refund for cancellations made less than 48 hours before the session.

This includes cancellations made on the day of the session or failure to attend without prior notice.

By booking a session, you agree to these cancellation terms.